Samrat Mondal

Lead - UX UI Design Consultant

Member of
Interaction Design Foundation

Contact

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Address
Bangalore, India

Portfolio *

Website
www.pootus.in/myProfile.html

Socials

Linkedin
samarat-mondal-311

Languages

English
Professional working

Hindi
Native

Bengali
Native

Hobbies & Interests

Travelling Biking Painting

Nature & Wildlife Photography Reading Books Ornithology

Website
www.pootus.in

Passport Number V1757151
(Validity Till August, 2031)

* The design portfolio is password protected because for data security reasons. The password to view my design portfolio and professional references will be shared based on request, please contact me for the same.

Executive Summary

An experience design consultant with 20 years of cross-cultural industry experience in end-to-end design management in India, USA and other geographic locations. I am a passionate user interface and user experience designer, interested in designing high impact user-centric products, have good experiences into people and project management as well as into business development in many domains from several customer locations.

• 12 years of hands-on knowledge on user experience designs and customer experience design. versatile involvement in UI design contribute to various value addition and identifying for further opportunities in B2B, B2C, CX, Enterprise Application Design, Product Design and Product Management as well as mapping business requirements to design solution which is best in class, scale-able and quickly deployable.

• Having good knowledge on responsive HTML prototype development, CSS, Bootstrap coding, user experience and accessibility best practices, recent design standards on intranet and internet-based applications.

• 10 years of experience in design management, team-building, people management, product design management, customer relationship management, business development activities by applying design thinking to gain user insights, create engaging product experiences, deliver business value and differentiate in the marketplace. Managing professionals' team at onshore-offshore model, engaged at day-to-day workflow of professional subordinates including handling team, review and monitoring, escalation, conflict resolution.

• Actively involved into UX engagement generation strategy, account planning, recruitment, onboarding-off boarding resources, utilization management, business expansion.

• Good knowledge on Waterfall and Agile methodologies, using Jira and Confluence tools.

• Driving the Innovation Ideas in the team and ensure team members are able to come up with tangible innovations which can be presented as value-adds, best practices.

Experience

Feb 2006 – Present 📍 Bengaluru
Sr. Manager – Design Practice
Cognizant Technology Solutions

Genisys Software
Jun 2004 – Feb 2006

Edutech Dimensions Pvt. Ltd
Apr 2004 – May 2004

Kirloskra Dimensions
Dec 2003 – Mar 2004

Metalearn Services Pvt. Ltd
Jun 2003 – Nov 2003

Synova Innovative Tech. Pvt. Ltd
Nov 2001 – May 2003

Education

Bachelor's degree in Computer Science
Bangalore University, India

Certification/Training

Executive certification on PRODUCT MANAGEMENT from, ISB (October 2023)

Certification on AI for Designer, IxDF (2024)

Certification on USER RESEARCH from, IxDF (2024)

SAFe Agile Scrum master (2018)

Miro essentials, Client Collaboration (2023)

Accessibility Section–508

Diploma in Advance Computer and Arts (DACA) from C-DAC India

Diploma in Multimedia Design, ARENA

Professional Skills

• User Experience (UX) Design
• Customer Experience (CX) Strategy
• User Interface (UI) Design
• User Research
• Product Management
• Accessibility

• Information Architecture Design
• Prototyping
• Design System
• Product and Service Design Management
• People Management
• Customer Relationship Management

Domains

Healthcare
Retail
Insurance
Technology
Information Media & Entertainment
Banking & Finance Services
Travel & Hospitality

Technical Skills

Tool	Rating	Tool	Rating
Figma	8/10	Adobe XD	9/10
PowerBI	6/10	Sketch	8/10
Photoshop	9/10	Axure Pro	7/10
Illustrator	8/10	Dreamweaver	7/10
HTML	7/10	Bootstrap	6/10

Major Clients

US Bank | Hiscox | Walmart | Applied Materials | Kaiser Permanente | Xerox | Lexis Nexis | National Life Group | Citi Corportion (Ireland) | CareFirst | Aglient Technology | ICICI Lombard | Delta Airways | Nestle | PepsiCo | Ford Motors